



WARRANTY TERMS

The warranty from Sturdy Traction Group Inc and its manufacturing units (Sturdy Traction and worldwide Traction Inc (hereinafter referred to as the manufacturer)) covers the defects of the chains, tracks and spare parts it has manufactured caused by material or faulty workmanship according to following terms:

1. DEFINITIONS

- The customer in these warranty clauses refers to the final user of product (private individual, a contractor, a firm etc.)
- The seller refers to an authorized importer, a distributor, a dealer or their agent.

2. PERIOD OF WARRANTY

Chains

- The warranty is valid for 24 months from the date of purchase.

Tracks

- The warranty is valid for 12 months or 1000 hours, whichever is reached first from the date of purchase.

A customer must prove the date of purchase as defined in this warranty document. Notice of defects must reach the manufacturer within the period of guarantee. In case a defect occurs, trace exact instructions for the course of action assigned in section 3.

3. LIMITS OF WARRANTY AND DEFECTS

When estimating the defect rate within the warranty, the following criteria are used as the basis of estimation:

Chains

- **Hardness:** Hardness of case hardened product parts of traction chains
 - in thickness: 1) not less and up to less than 100 Hrc (470 HB) to 1 mm from the surface or under 100 Hrc (570 HB) on the surface.
 - in thickness up to 10 mm is less than 400 Hrc (375 HB (1)) mm from the surface or under 100 Hrc (500 HB) on the surface.
- **Breaks:** More than 10% of the original number of studs have come off.
- **Strength:** repeated breakages, which have occurred in the chain links, are found to be due to defective welding.
- **Structural defects:** the product has been assembled defectively in such a manner that its structure does not correspond to the manufacturer's existing design.

Tracks

- **Hardness:** Hardness of all wear parts between 400 Hrc (400 HB) and 100 Hrc (500 HB).
- **Breaks:** More than 10% of the original number of studs have come off.
- **Plate breakages** on the track which are found to be due to defective material or defective welding.

4. LIABILITY LIMITATIONS

The warranty does not cover defects due to the following causes:

- Defects due to transport or storage.
- The product has been used for a purpose different from it has been originally designed.
- Product is not used or installed in accordance with the manufacturer's instructions.
- Product has been mounted on a tire of different size or type from the tire it has been designed for.
- Structural modifications have been made to the product without manufacturer's approval.
- Repair of the product has been done defective or damage is caused by using other spare parts than accepted by the manufacturer.

In addition to the above and section 3, the following must be taken into account because of the working conditions of product:

- The warranty does not cover defects caused by normal wear. Because of varying working conditions, a limit for the existence of abrasion based on time of use cannot be given, but the estimation is based on hardness (see section 3).